HANDS–FREE COMMUNICATION (UConnect™) — IF EQUIPPED

UConnect™ is a voice-activated, hands-free, in- vehicle communications system. UConnect™ allows you to dial a phone number with your cellular phone using simple voice commands (e.g., "Call Mike" "Work" or "Dial 248-555-1212"). Your cellular phone's audio is transmitted through your vehicle's audio system; the system will automatically mute your **radio** when using the UConnect™ system.

NOTE: The UConnect™ system use requires a cellular phone equipped with the Bluetooth "Hands-Free Profile, version 0.96 or higher. See **www.chrysler.com/uconnect** for supported phones.

The UConnect™ system is fully integrated with the **vehicle's** audio system. The volume of the UConnect™system can either be adjusted from the radio volume control knob, or from the steering wheel radio control (right switch), if so equipped. The radio display will be used for visual prompts from the UConnect™ system such as "CELL" or caller ID on certain radios.

Operations
Voice commands can be used to operate the UConnect™ system and to navigate through the UConnect™ menu structure. Voice commands are required after most UConnect™ system prompts. You will be prompted for a specific command and then guided through the available options.

• Prior to giving a **voice command**, one must wait for the voice on beep, which follows the "Ready" prompt or another prompt.
• For certain operations, compound commands can be used. For example, instead of saying "Setup" and then "Phone Pairing," the following compound command can be said: "Setup Phone Pairing."
• For each feature explanation in this section, only the combined form of the voice command is given. You can also break the commands into parts and say each part of the command, when you are asked for it.

For example, you can either use the combined form voice command "Phonebook New Entry," or you can break the combined form command into two voice commands: "Phonebook" and "New Entry". Please remember, the UConnect™ system works best when you talk in a normal conversational tone, as if speaking to some one sitting eight feet away from you.

Voice Command Tree
Refer to "Voice Tree" at the end of this section.

Help Command
If you need assistance at any prompt or if you want to know what your options are at any prompt, say "Help" following the voice on beep. The UConnect™ system will

play all the options at any prompt if you ask for help.

To activate the UConnect™ system from idle, simply press the "Phone" button and follow audible prompts for directions. All UConnect™ system sessions begin with a press of the 'Phone' button on the mirror.

Cancel Command
At any prompt, after the voice on beep, you can say "Cancel" and you will be returned to the main menu. However, in a few instances the system will take you back to the previous menu.

Pair (Link) UConnect™ System to a Cellular Phone
To begin using your UConnect™ system, you must pair your compatible Bluetooth™ enabled cellular phone.
NOTE: The UConnect™ system use requires a cellular phone equipped with the Bluetooth "Hands-Free Profile," version 0.96 or higher. See www.chrysler.com/uconnect for supported phones.

To complete the pairing process, you will need to reference your cellular phone owner's manual. One of the following vehicle specific websites may also provide detailed instructions for pairing with the brand of phone that you have:
• www.chrysler.com/uconnect
• www.dodge.com/uconnect
• www.jeep.com/uconnect

The following are general phone to UConnect™ System pairing instructions:
• Press the "Phone" button to begin.
• After the "Ready" prompt and the following beep, say "Setup Phone Pairing".
• When prompted, after the voice on beep, say "Pair a Phone".
• You will be asked to say a four-digit pin number which you will later need to enter into your cellular. You can enter any four-digit pin number. You will not need to remember this pin number after the initial pairing process.

• The UConnect™ system will then prompt you to begin the cellular phone pairing process on your cellular phone. Before attempting to pair phone, please see your cellular phone's user manual (Bluetooth section) for instructions on how to complete this step.
• For identification purposes, you will be prompted to give the UConnect™ system a name for your cellular phone. Each cellular phone that is paired should be given a unique phone name.
• You will then be asked to give your cellular phone a priority level between 1 and 7, 1 being the highest priority. You can pair up to seven cellular phones to your UConnect™ system. However, at any given time, only one cellular phone can be in use, connected to your UConnect™ System.

The priority allows the UConnect™ system to know which cellular phone to use if

multiple cellular phones are in the vehicle at the same time. For example, if priority 3 and priority 5 phones are present in the vehicle, the UConnect™system will use the priority 3 cellular phone when you make a call. You can select to use a lower priority cellular phone at any time (refer to "Advanced Phone Connectivity").

Dial by Saying a Number
• Press the "Phone" button to begin.
• After the "Ready" prompt and the following beep, say "Dial".
• System will prompt you to say the number you want call.
• For example, you can say "234-567-8901". The phone number that you enter must be of valid length and combination. The UConnect™ limits the user from dialing invalid combination of numbers. For example, 234-567-890 is nine digits long, which is not a valid phone number - the closest valid phone number has ten digits.
• The UConnect™ system will confirm the phone number and then dial. The number will appear in the display of certain radios.

Call by Saying a Name
• Press the "Phone" button to begin.
• After the "Ready" prompt and the following beep, say "Call".
• System will prompt you to say the name of the person you want call.
• After the "Ready" prompt and the following beep, say the name of the person you want to call. For example, you can say "John Doe", where John Doe is a previously stored name entry in the UConnect™ phonebook. Refer to "Add Names to Your UConnect™ Phonebook", to learn how to store a name in the phonebook.
• The UConnect™ system will confirm the name and then dial the corresponding phone number, which may appear in the display of certain radios.

Add Names to Your UConnect™ Phonebook
NOTE: Adding names to phonebook is recommended when vehicle is not in motion.
• Press the "Phone" button to begin.
• After the "Ready" prompt and the following beep, say "Phonebook New Entry".
• When prompted, say the name of the new entry. Use of long names helps the voice recognition and is recommended. For example, say "Robert Smith" or "Robert" instead of "Bob".
• When prompted, enter the number designation (e.g.: "Home", "Work", "Mobile" or "Pager"). This will allow you to store multiple numbers for each phonebook entry, if desired.
• When prompted, recite the phone number for the phonebook entry that you are adding. After you are finished adding an entry into the phonebook, you will be given the opportunity to add more phone numbers to the current entry or to return to the main menu.

The UConnect™ system will allow you to enter up to 32 names in the phonebook with each name having up to four associated phone numbers and designations. Each language has a separate 32 name phonebook accessible only in that language.

Edit Entries in the UConnect™ Phonebook
NOTE: Editing phonebook entries is recommended when vehicle is not in motion.
• Press the "Phone" button to begin.
• After the "Ready" prompt and the following beep, say "Phonebook Edit".
• You will then be asked for the name of the phonebook entry that you wish to edit.
• Next, choose the number designation (home, work, mobile, or pager) that you wish to edit.
• When prompted, recite the new phone number for the phonebook entry that you are editing. After you are finished editing an entry in the phonebook, you will be given the opportunities to edit another entry in the phonebook, call the number you just edited, or return to the main menu.

Note: "Phonebook Edit" can be used to add another phone number to a name entry that already exists in the phonebook. For example, the entry John Doe may have a mobile and a home number, but you can add John Doe's work number later using the "Phonebook Edit" feature.

Delete Entries in the UConnect™ Phonebook
NOTE: Editing phonebook entries is recommended when vehicle is not in motion.
• Press the 'Phone' button to begin.
• After the "Ready" prompt and the following beep, say "Phonebook Delete."
• After you enter the Phonebook Delete menu, you will then be asked for the name of the entry that you wish to delete. You can either say the name of a phonebook entry that you wish to delete or you can say "List Names" to hear a list of the entries in the phonebook from which you choose. To select one of the entries from the list, press the "Voice Recognition" button while the UConnect™ system is playing the desired entry and say "Delete."
• After you enter the name, the UConnect™ system will ask you which designation you wish to delete: home, work, mobile or pager. Say the designation you wish to delete.
• Note that only the phonebook entry in the current language is deleted. After confirmation, the phonebook entries will be deleted. Note that only the phonebook in the current language is deleted.

Delete All Entries in the UConnect™ Phonebook
• Press the 'Phone' button to begin.
• After the "Ready" prompt and the following beep, say "Phonebook Erase All".
• The UConnect™ system will ask you to verify that you wish to delete all the entries from the phonebook.
• After confirmation, the phonebook entries will be deleted.

List All Names in the UConnect™ Phonebook
• Press the 'Phone' button to begin.
• After the "Ready" prompt and the following beep, say "Phonebook List Names".
• The UConnect™ system will play the names of all the phonebook entries.
• To call one of the names in the list, press the "Voice Recognition' button during

the playing of the desired name and say "Call".

NOTE: the user can also exercise "Edit" or "Delete" operations at this point.
• The UConnect™ system will then prompt you as to number designation you wish to call.
• The selected number will be dialed.

The following features can be accessed through the UConnect ™ system if the feature(s) are available on your cellular service plan. For example, if your cellular service plan provides three-way calling, this feature can be accessed through the UConnect™ system.

Check with your cellular service provider for the features that you have.

Answer or Reject an Incoming Call - No Call Currently in Progress
When you receive a call on your cellular phone, the UConnect™ system will interrupt the vehicle audio system, if on, and will ask if you would like to answer the call. To reject the call, press and hold the "Phone" button until you hear a single beep indicating that the incoming call was rejected.

Answer or Reject an Incoming Call - Call Currently in Progress
If a call is currently in progress and you have another incoming call, you will hear the same network tones for call waiting that you normally hear when using your cell phone. Press the "Phone" button to place the current call on hold and answer the incoming call.

NOTE: The UConnect™ system compatible phones in market today do not support rejecting an incoming call when another call is in progress. Therefore, the user can only either answer an incoming call or ignore it.

Making a Second Call while Current Call in Progress
To make a second call while you are currently in a call, press the "Voice Recognition" button and say "Dial" or "Call" followed by the phone number or phonebook entry you wish to call. The first call will be on hold while the second call is in progress. To go back to the first call, refer to "Toggling Between Calls." To combine two calls, refer to "Conference Call".

Place/Retrieve a Call from Hold
To put a call on hold, press the "Phone" button until you hear a single beep which will indicate that the call has been placed on hold. To bring the call back from hold, press and hold the "Phone' button until you hear a single beep.

Toggling Between Calls
If two calls are in progress (one active and one on hold), press the "Phone" button until you hear a single beep indicating that the active and hold status of the two calls have switched. Only one call can be placed on hold at one time.

Conference Call
When two calls are in progress (one active and one on hold), press and hold the "Phone" button until you hear a double beep indicating that the two calls have been joined into one conference call.

Three-Way Calling
To initiate three-way calling, press the "Voice Recognition" button while a call is in progress and make a second phone call as described under "Making a Second Call while Current Call in Progress." After the second call has established, press and hold the 'Phone' button until you hear a double beep indicating that the two calls have been joined into one conference call.

Call Termination
To end a call in progress, momentarily press the "Phone" button. Only the active call(s) will be terminated and if there is a call on hold, it will become the new active call.

Redial
• Press the "Phone" button to begin.
• After the "Ready" prompt and the following beep, say "Redial".
• The UConnect™ system will call the last number that was dialed on your cellular phone.
Note: this may not be the last number dialed from the UConnect™ system.

Call Continuation
Call continuation is progression of a phone call on UConnect™ system after the vehicle ignition key has been switched to off. Call continuation functionality available on the vehicle can be any one of three types:

• After ignition key is switched off, a call can continue on the UConnect™ system either until the call ends or until the vehicle battery condition dictates cessation of the call on the UConnect™ system and transfer of the call to the mobile phone.
• After ignition key is switched to off, a call can continue on the UConnect™ system for certain duration, after which the call is automatically transferred from the UConnect™ system to the mobile phone.
• An active call is automatically transferred to the mobile phone after ignition key is switched to off.

Language Selection
To change the language that the UConnect™ system is using,
• Press the "Phone" button to begin.
• After the "Ready" prompt and the following beep, say the name of the language you wish to switch to (English, Espanol, or Francais, if so equipped).
• Continue to follow the system prompts to complete language selection. After selecting one of the languages, all prompts and voice commands will be in that

language.

NOTE: After every UConnect™ language change operation, only the language specific 32 name phonebook is usable. The paired phone name is not language specific and usable across all languages.

Emergency Assistance
If you are in an emergency and the mobile phone is reachable:
• Pick up the phone and manually dial the emergency number for your area.
If the phone is not reachable and the UConnect™ system is operational, you may reach the emergency number as follows:
• Press the "Phone" button to begin.
• After the "Ready" prompt and the following beep, say "Emergency" and the UConnect™ system will instruct the paired cellular phone to call the emergency number. This feature is only supported in the USA and Canada.

NOTE: The emergency number dialed is based on the Country where the vehicle is purchased (911 for USA and Canada and 060 for Mexico). The number dialed may not be applicable with the available cellular service and area.

The UConnect™ system does slightly lower your chances of successfully making a phone call as to that for the cell phone directly.

Your phone must be turned on and paired to the UConnect™ system to allow use of this vehicle feature in emergency situations when the cell phone has network coverage and stays paired to the UConnect™ system.

Towing Assistance
If you need towing assistance,
• Press the "Phone" button to begin.
• After the "Ready" prompt and the following beep, say "Towing Assistance".

NOTE: The Towing Assistance number dialed is based on the Country where the vehicle is purchased (1-800-528-2069 for USA, 1-877-213-4525 for Canada, 55-14-3454 for Mexico city and 1-800-712-3040 for outside Mexico city in Mexico).

Please refer to the 24-Hour "Towing Assistance" coverage details in the Warranty information booklet and on the 24–Hour Towing Assistance Card.

Paging
To learn how to page, refer to "Working with Automated Systems". Paging works properly except for pagers of certain companies which time-out a little too soon to work properly with the UConnect™ system.

Voice Mail Calling
To learn how to access your voice mail, refer to "Working with Automated

Systems".

Working with Automated Systems
This method is designed to be used in instances where one generally has to press numbers on the cellular phone keypad while navigating through an automated telephone system. You can use your UConnect™ system to access a voicemail system or an automated service, such as, paging service or automated customer service.

Some services require immediate response selection, in some instances, that may be too quick for use of UConnect™ system. When calling a number with your UConnect™ system that normally requires you to enter in a touch-tone sequence on your cellular phone keypad, you can push the "Voice Recognition" button and say the sequence you wish to enter followed by the word "Send."

For example, if required to enter your pin number followed with a pound 3 7 4 6 #, you can press the "Voice Recognition" button and say "3 7 4 6 # Send." Saying a number, or sequence of numbers, followed by "Send" is also to be used to navigate through an automated customer service center menu structure and to leave a number on a pager.

Barge In - Overriding Prompts
The 'Voice Recognition' button can be used when you wish to skip part of a prompt and issue your voice recognition command immediately. For example, if a prompt is playing "Would you like to pair a phone, clear a..." you could press the "Voice Recognition" button and say "Pair a Phone" to select that option without having to listen to the rest of the voice prompt.

Turning Confirmation Prompts On/Off
Turning confirmation prompts off will stop the system from confirming your choices (e.g. the UConnect™ system will not repeat a phone number before you dial it).
• Press the "Phone" button to begin.
• After the "Ready" prompt and the following beep, say "Setup Confirmations".
The UConnect™ system will play the current confirmation prompt status and you will be given the choice to change it.

Phone and Network Status Indicators
If available on the radio and/or on a premium display such as the instrument panel cluster, and supported by your cell phone, the UConnect™ system will provide notification to inform you of your phone and network status when you are attempting to make a phone call using UConnect™. The status is given for roaming network signal strength, phone battery strength, etc.

Dialing Using the Cellular Phone Keypad
You can dial a phone number with your cellular phone keypad and still use the UConnect™ system (while dialing via the cell phone keypad, the user must exercise

caution and take precautionary safety measures). By dialing a number with your paired Bluetooth™ cellular phone, the audio will be played through your vehicle's audio system. The UConnect™ system will work the same as if you dial the number using voice recognition.

NOTE: Certain brands of mobile phones do not send the dial ring to the UConnect™ system to play it on the vehicle audio system, so you will not hear it. Under this situation, after successfully dialing a number, the user may feel that the call did not go through even though the call is in progress. Once your call is answered, you will hear the audio.

Mute/Un-mute (Mute off)
When you mute the UConnect™ system, you will still be able to hear the conversation coming from the other party, but the other party will not be able to hear you. In order to mute the UConnect™ system:
• Press the "Voice Recognition" button.
• After the "Ready" prompt and the following beep, say "Mute".

In order to un-mute the UConnect™ system:
• Press the "Voice Recognition" button.
• After the "Ready" prompt and the following beep, say "Mute-off".

Information Service
When using AT&T Wireless Service, dialing to phone number "#121", you can access voice activated automated system to receive news, weather, stocks, traffic, etc. related information.

Advanced Phone Connectivity
Transfer Call to and from Cellular Phone The UConnect™ system allows out going calls to be transferred to your cellular phone to the UConnect™ system without terminating the call. To transfer an ongoing call from your UConnect™ paired cellular phone to the UConnect™ system or vice-versa, press the 'Voice Recognition' button and say "Transfer Call."

Connect or Disconnect Link Between the UConnect™ System and Cellular Phone
Your cellular phone can be paired with many different electronic devices, but can only be actively "connected" with one electronic device at a time. If you would like to connect or disconnect the Bluetooth™ connection between a UConnect™ paired cellular phone and the UConnect™ system, follow the instruction described in your cellular phone user's manual.

List Paired Cellular Phone Names
• Press the "Phone" button to begin.
• After the "Ready" prompt and the following beep, say "Setup Phone pairing".
• When prompted, say "List Phones".
• The UConnect™ system will play the phone names of all paired cellular phones in

order from the highest to the lowest priority. To "select" or "delete" a paired phone being announced, press the "Voice recognition" button and say "Select" or "Delete". Also, see the next two sections for an alternate way to "select" or "delete" a paired phone.

Select another Cellular Phone
This feature allows you to select and start using another phone with the UConnect™ system. The phone must have been previously paired to the UConnect™ system that you want to use it with.
• Press the 'Phone' button to begin.
• After the "Ready" prompt and the following beep, say "Setup Select Phone".
• The phone names along with priority numbers will be announced.
• When prompted say the priority number of the cellular phone you wish to select. You can also press the "Voice Recognition" button anytime while the list is being played, then say the priority number of the phone that you wish to select.
• The selected phone will be used for the next phone call. If the selected phone is not available, the UConnect ™ system will return to using the highest priority phone present in or near (approximately with in 30 feet) the vehicle.

Delete UConnect™ Paired Cellular Phones
• Press the "Phone" button to begin.
• After the "Ready" prompt and the following beep, say "Setup Phone Pairing".
• At the next prompt, say "Delete".
• The phone names along with priority numbers will be announced.
• When prompted say the priority number of the cellular phone you wish to delete. You can also press the "Voice Recognition" button anytime while the list is being played and say the priority number of the phone you wish to delete.

Voice Recognition (VR)
• Always wait for the beep before speaking.
• Speak normally, without pausing, just as you would speak to a person sitting approximately eight (8) feet away from you.
• Make sure that no one other than you is speaking during a voice recognition period.

Performance is maximized under:
• low-to-medium blower setting,
• low-to-medium vehicle speed,
• low road noise,
• smooth road surface,
• fully closed windows,
• dry weather condition.
• Even though the system is designed for users speaking in North American English, French, and Spanish accents, the system may not always work for some.
• When navigating through an automated system, such as, voice mail, or when sending a page, at the end of speaking the digit string, make sure to say "send".

• **Storing names in phonebook when vehicle is not in motion is recommended.**
• **It is not recommended to store similar sounding names in the UConnect™ phonebook.**
• **UConnect™ phonebook name tag recognition rate is optimized for the voice of the person who stored the**
name in the phonebook.
• **You can say "O" (letter "O") for "0" (zero). "800" must be spoken "eight-zero-zero".**
• **Even though international dialing for most number combinations is supported, some shortcut dialing number combinations may not be supported.**

Far End Audio Performance
Audio quality is maximized under:
• **low-to-medium blower setting,**
• **low-to-medium vehicle speed,**
• **low road noise,**
• **smooth road surface,**
• **fully closed windows, and**
• **dry weather condition.**
• **Operation from driver seat.**
• **Performance, such as, audio clarity, echo and loudness to a large degree, rely on the phone and network, and not the UConnect™ system.**
• **Echo at far end can sometime be reduced by lowering the in-vehicle audio volume.**

Bluetooth Communication Link
Cellular phones have been found to occasionally lose connection to the UConnect™ system. When this happens, the connection can generally be re-established by switching the phone off/on. Your cell phone is recommended to remain in Bluetooth "on" mode.
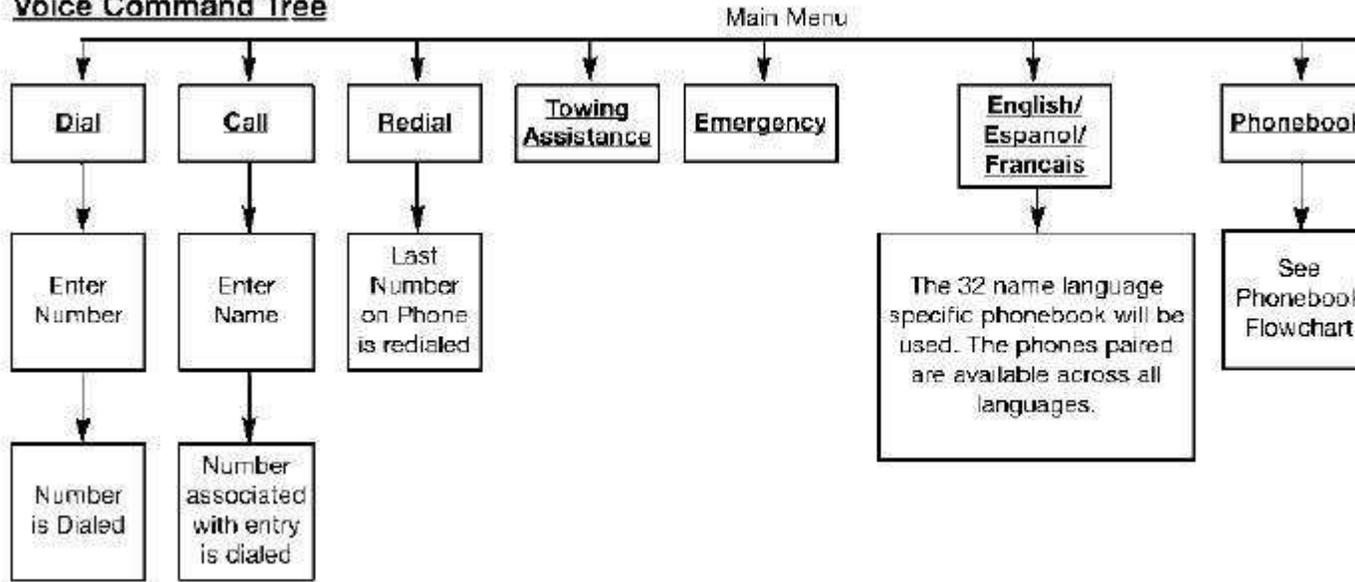
Power-Up
After switching the ignition key from OFF to either ON or ACC position, or after a reset, you must wait at least five (5) seconds prior to using the system.

The UConnect Command Tree

Voice Command Tree

Voice Command Tree

Main Menu

```
Dial → Enter Number → Number is Dialed

Call → Enter Name → Number associated with entry is dialed

Redial → Last Number on Phone is redialed

Towing Assistance

Emergency

English/ Espanol/ Francais → The 32 name language specific phonebook will be used. The phones paired are available across all languages.

Phonebook → See Phonebook Flowchart
```

Phonebook Command Tree

Voice Tree – Phonebook

Phonebook

```
New Entry → Enter Name → Enter Location → Enter Number → New Entry Added

Edit → Enter Name → Enter Location → Current Number is played → Enter New Number → Entry is modified

List Names → Entries Listed one at a time.

Delete → Enter Name → Enter Location → Entry Deleted

        1s
        2n
```
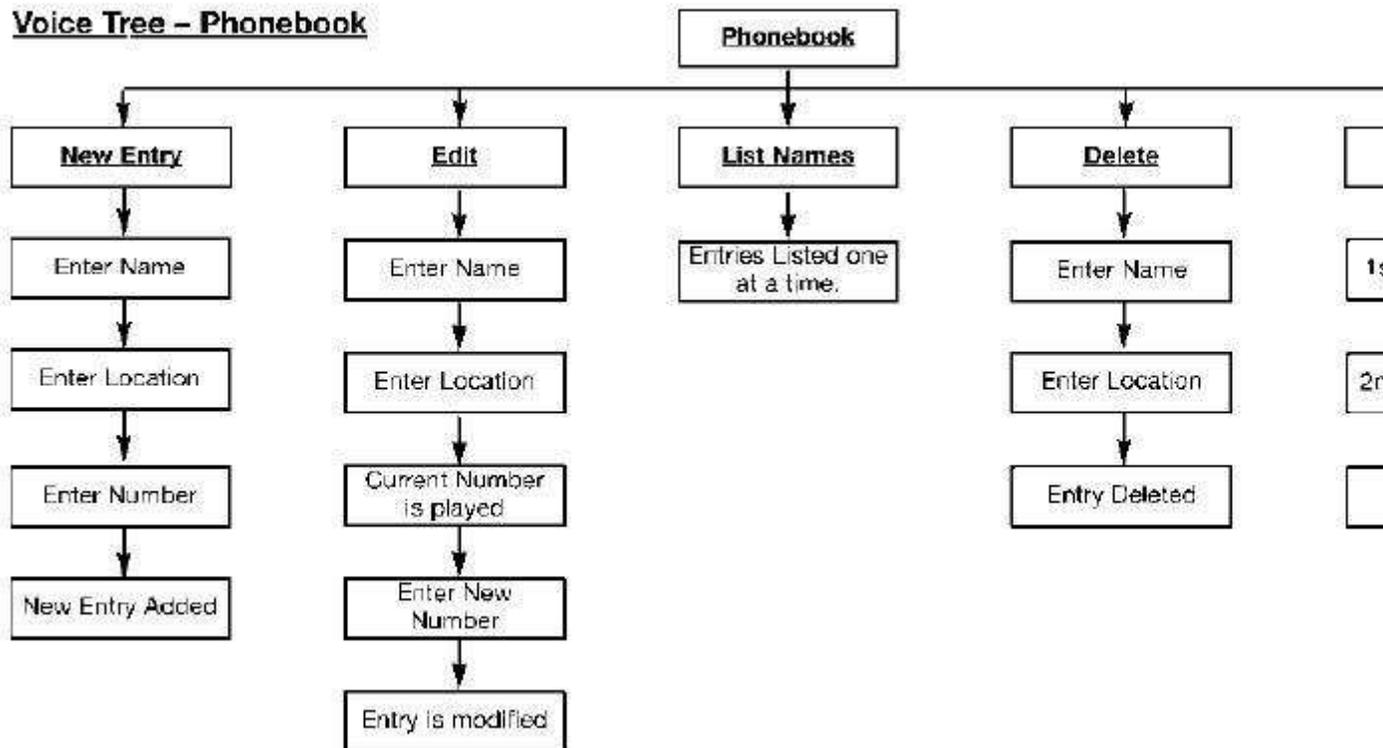
Note: Available Voice commands are shown in bold face and are underlined.

Setup Command Tree

Voice Tree – Setup

```
                                        ┌──────────┐
                                        │  Setup   │
                                        └──────────┘
```

Setup branches to:

- **Confirmation Prompts**
  - Toggle Confirmation Prompts on/off

- **Pairing**
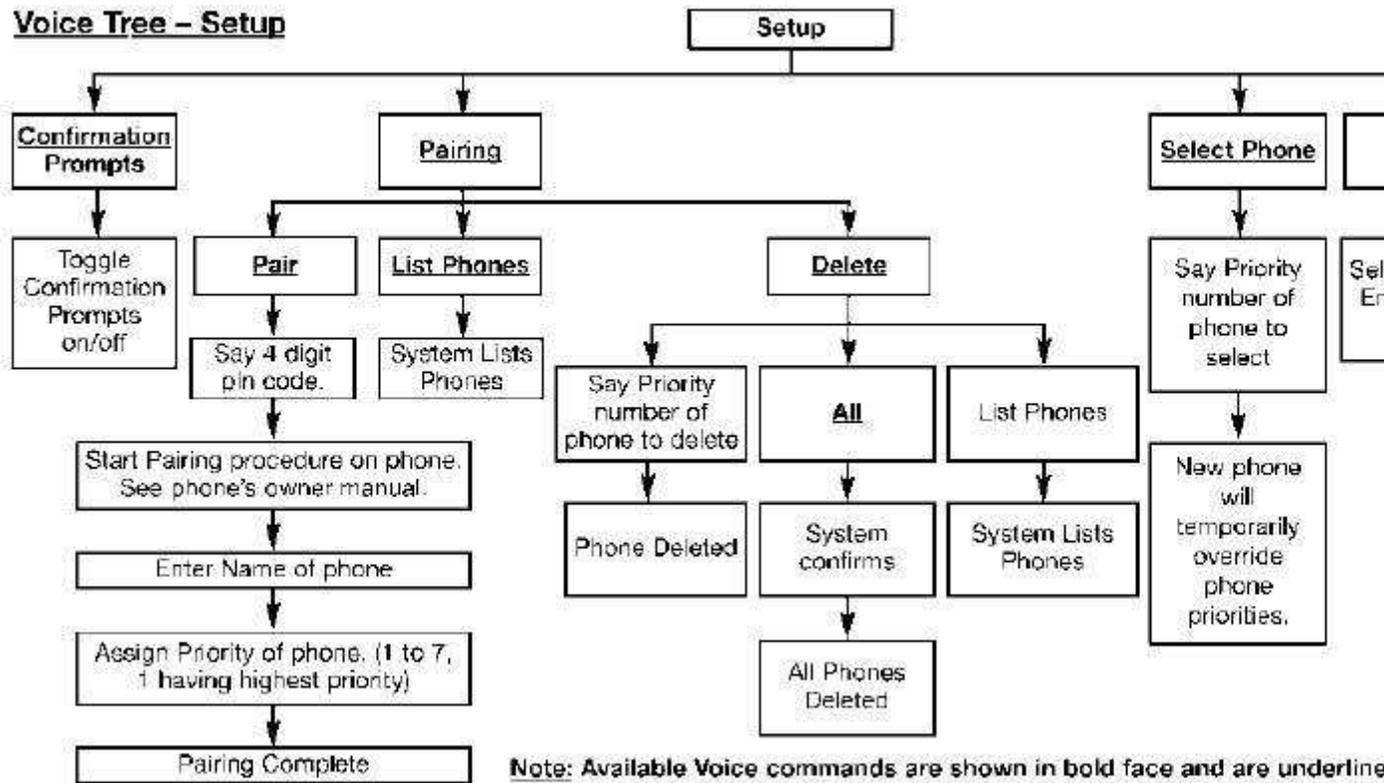 - **Pair**
    - Say 4 digit pin code.
    - Start Pairing procedure on phone. See phone's owner manual.
    - Enter Name of phone
    - Assign Priority of phone. (1 to 7, 1 having highest priority)
    - Pairing Complete
  - **List Phones**
    - System Lists Phones
  - **Delete**
    - Say Priority number of phone to delete
      - Phone Deleted
    - **All**
      - System confirms
      - All Phones Deleted
    - List Phones
      - System Lists Phones

- **Select Phone**
  - Say Priority number of phone to select
  - New phone will temporarily override phone priorities.

- Sel
  - En

Note: Available Voice commands are shown in bold face and are underline